

2024 STATE OF SYSADMIN

SYSADMINS IN EDUCATION

*"We shall sing songs of your bravery as you guard the hallowed halls of knowledge."
– Wilhelm SaaSpeare*

From K–12 to higher education, institutions rely on sysadmins to keep devices running smoothly for students and staff. Our latest survey reveals what life in the field is like for IT pros in education.

SALARY

- **64%** earn less than the average for sysadmins (\$75K to \$100K a year)
- **36%** earn over \$75,000 a year

WORKLOAD

- **47%** manage 1,000+ machines (🤖)
- **25%** work solo
- **55%** work in a team of 2 to 5 staff

FLEET

- **85%** report at least three-quarters of their workforce is on-prem
- **75%** manage both PCs and Apple devices (more than average)

TIME-CONSUMING DAILY TASKS

- Help desk tasks (**89%**)
- Device management tasks (**83%**)
- Asset management tasks (**76%**)

TOP CAREER CONCERNS

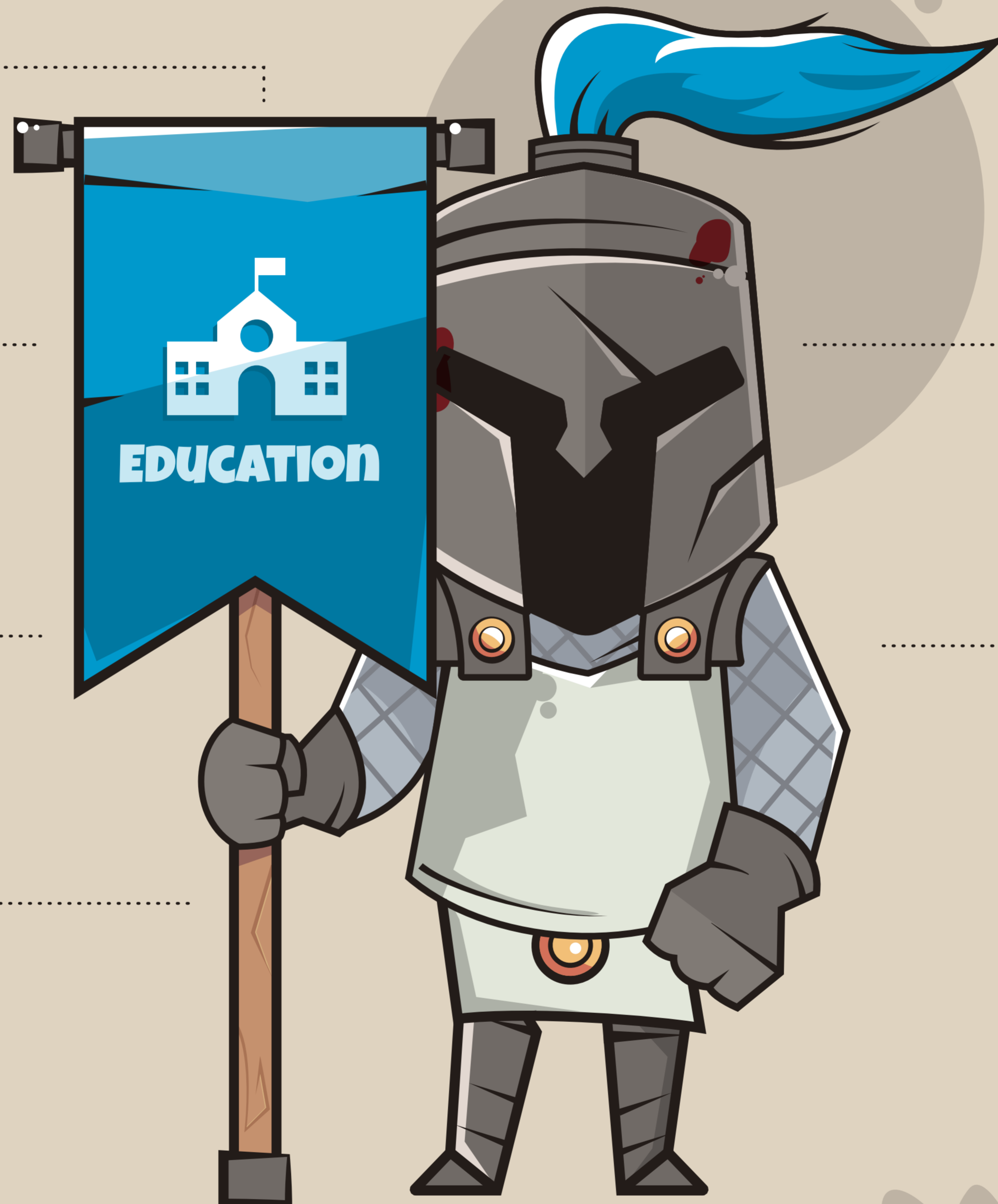
- Burnout
- Career growth
- Workload

TOP IT CONCERNS

- Security
- Increasing costs
- Cloud infrastructure

CYBERSECURITY

- **34%** reported a cyberattack in the last 5 years
📈 +3% above average
- **16%** never conduct cybersecurity training (gasp)
- **55%** conduct cybersecurity training at least once a year
📉 -11% less than average



To uncover more profound mysteries of the Sysadmin realm, including insights around salary and popular tools of the trade, download our full State of Sysadmin report.

[GET THE REPORT](#)

