

2024 STATE OF SYSADMIN

SYSADMINS IN PUBLIC SERVICE & GOVERNMENT

Across the Sysadmin realm, two mortal terrors reign supreme: dragon fire and bureaucratic red tape.

Sysadmins in public organizations and government agencies have their work cut out for them. From concerns over IT security to burnout, find out what keeps them busy and the challenges they face.

SALARY

- 43% earn less than the average for sysadmins (\$75K to \$100K a year)
- 57% earn over \$75,000 a year

WORKLOAD

- 44% manage 100–500 machines
- 22% work solo
- 54% work in a team of 2 to 5 staff

FLEET

- 65% said less than a quarter of their workforce was remote
- 58% manage PCs and Apple devices
- 42% manage PCs only

Time-consuming DAILY TASKS

- Help desk tasks (89%)
- Device management tasks (78%)
- Asset management tasks (67%)

TOP CAREER CONCERNS

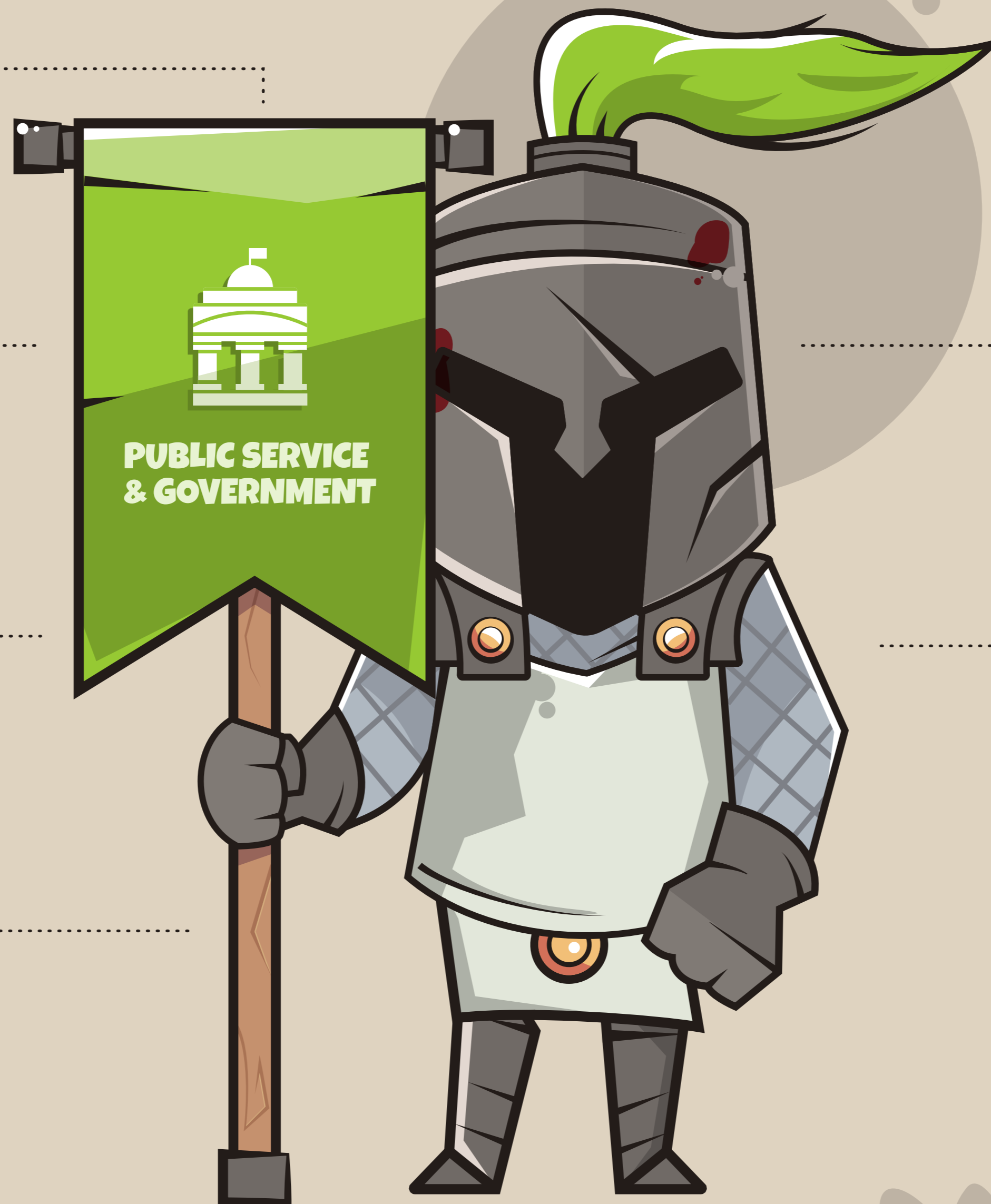
- Burnout
- Workload
- Career growth

TOP IT CONCERNS

- Security
- Cloud infrastructure
- Increasing costs

CYBERSECURITY

- 60% reported no cyberattacks in the last 5 years (huzzah!)
- 13% never conduct cybersecurity training
- 64% conduct cybersecurity training at least once a year



To uncover more profound mysteries of the Sysadmin realm, including insights around salary and popular tools of the trade, download our full State of Sysadmin report.

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